

Sema-Print Sp. z o.o.
31-990 Kraków
ul. Wadowska 2
Poland

Complaint notification

prepared on.....

1. Company name/reporting person.....

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2. Complainant's contact details:

• *address*:.....

• *contact phone number*:.....

• *e-mail adress*:.....

2. Invoice/order number:.....

3. Date of acquisition of goods

4. Name of the goods (kind, type):.....

5. Defect description:.....

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6. Date of defect detection :

7. Expectations of the Complainant:

➤ *repair*

➤ *replacement with a new one*

➤ *cost reimbursement*

➤ *discount*

➤ *other*

Signature of the Complainant

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The complainant agrees to the processing by SEMA-PRINT Sp. z o. o. with its registered office in Kraków at Wadowska 2 Street - the Administrator, the personal data provided by him for the purposes of the proper conduct of the complaint process. This consent includes the Administrator's right to entrust the complainant's data to all entities that the Administrator uses in the course of the complaint process. The Administrator's full information on the processing of personal data is available on the website www.semaprint.com.pl in the "GDPR and Cookies Privacy Policy" tab.

Signature of the Complainant

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In case of doubts related to the complaint submission procedure, the Complainant may obtain guidance by calling the telephone number +48 12 642 16 42 or from its Sales Representative. Complaint regulations are available on the website www.semaprint.com.pl in the "Regulations" tab.

Decision of the Complaints Committee

(complemented by Sema - Print)

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Signature of the Complaints Committee